

Facilitating Comment Groups

Organisation by the church	 Invitations to participate in comment groups should be managed by the church – in the bulletin, announced from the front
	 Sign up by name on sheets in church foyer (allow only 10- 12 places, no extras)
	 Number and timing of groups to suit church size and consultants' availability
Objectives	 Clearly mention in the invitation the purpose of the groups to gather reflections on the consultancy objectives
	 Design the group process to gather maximum information in relation to the objectives
Composition	 Groups are usually open to any but strictly limited in number to 10-12
	 Groups should ideally be mixed so that individuals learn from one another. Encourage diversity.
Session Outline	 Have a clear session outline and ensure it is facilitated the same way for each group. This gives reliability to the data gathered.
	 It is important when running back to back groups to run to time – realistically estimate the time for each section and facilitate accordingly (usually 50 mins total + 5 mins to conclude + 5 mins to set up for the next group).
	 Know who will facilitate each section and who will take notes.
Diagnostic Tools	 Asking people to arrive early and complete a short survey before the group starts is useful for gathering extra data and orientating participants to the issues under discussion.
	 Use some mapping exercises.
	 Facilitated open group discussion is appropriate for some issues.
	 Round the room requests for a response from each person is often effective.
Collection of Data	 Having data entry sheets prepared makes it easy to organise and interpret the data.